

Software Asset Management by Flexera FNMS

Workshop



BY AMAR DEEP KUMAR

CERTIFIED PROFESSIONAL BY GSDC | IAITAM | FLEXERA | SERVICENOW | PRINCE-2

INTRODUCTION

AMAR DEEP KUMAR

SR. ITAM TRAINER & PRACTITIONER

- 17+ years of experience in IT Asset Management, Hardware and Software Asset Management and License Compliance.
- Flexera Certified FNMS Operations Consultant
- ServiceNow SAM Pro and HAM certified implementor
- CITAM (Certified IT Asset Manager) from IAITAM USA
- GSDC Council CSAM certified professional
- GSDC HAM/SAM Speaker
- PRINCE2® Practitioner
- ITIL V3 Foundation
- Six Sigma & Lean Fundamental



Day-1

- Introduction
- Overview of the ITAM Program & Flexera FNMS.
- SAM overview / Why SAM
- *Flexera FNMS Console tree*
- *Flexera Dashboard*
- Flexera overview & Architecture
 - ✓ Asset Repository
 - ✓ CMDB
 - ✓ Hardware Inventory
 - ✓ Software Inventory
 - ✓ ARL
 - ✓ PURL
 - ✓ SKU Library
- SAM and HAM Lifecycle association with Flexera
- Non Compliance Key Parameters
- Licensing Basic (Software Type and Software License Metrics)
- Publisher and Vendor overview and creation
- Application & Evidence overview
 - ✓ Unrecognized evidence
 - ✓ Discovered evidence
 - ✓ Ignored evidence
 - ✓ Inactive Evidence

Day - 2

- Application
 - ✓ Installed Application
 - ✓ Unmanaged Application
 - ✓ Managed Application
 - ✓ Ignored Application
 - ✓ Deferred Application
- How to Create Application from Unrecognized evidence
 - Asset & Inventory
 - Purchase Order overview and its Type
 - Unprocessed Purchase
 - Creating and Managing Purchase Order/Procurement Data with recognized SKU and without recognized SKU
 - Creating and Managing Entitlement/Software License
 - License Management
 - Unlicensed Installation
 - Apply Allocation & Exemption
 - License at Risk
 - Under consumed License
 - Point Rule Set
 - Optimization Techniques

Day - 3

SAM by Flexera FNMS

- Homework Review
- Creating and Managing Software Agreement and contract
- Creating and Managing Software Renewal / SA management
- Linking Software License, contract, SA with Deployment/installed application
- Software License Contract management by Flexera FNMP
- Microsoft Licensing – Explore all license and agreement
- Adobe Licensing Brief overview
- IBM Licensing Brief overview
- How to Manage Sub Capacity and Full Capacity based license in FNMS
- Oracle Licensing Brief overview
- How to Manage the software license License for Production and Non Production environment
- Management Dashboards
- Introduction to Reporting
- Creating and Customizing Reports
- How to creation Customer Report in FNMS
- Various standard reports
- Q & A